

Safety & Security: Choose What Fits

Use the top section for something happening now or a recent incident. Use the bottom section when a property problem keeps happening after it was reported.

WHAT IS HAPPENING?

IMMEDIATE DANGER

Call 911

Call for violence or a fight in progress, a suspected impaired driver on the road, fire, a medical emergency, or another immediate threat.

Unsure whether danger is immediate? Tell the dispatcher what is happening.

NON-EMERGENCY POLICE

Call non-emergency

Call 619-691-5151 for non-urgent police help: a welfare check with no immediate threat, possible trespassing not in progress, or a fight that has ended with no current danger.

REPORT ONLINE: certain past incidents, such as theft, vehicle break-in, vandalism, hit-and-run, identity theft, or harassing calls.



Online police report

INFORMATION ABOUT A CRIME

Send an anonymous tip

Crime Stoppers is for information that may help solve a crime. If you believe you know about criminal activity and want to share it anonymously, use this route. A tip does not replace a police report about your own incident.

888-580-8477



Crime Stoppers

IF A PROPERTY SECURITY PROBLEM KEEPS HAPPENING

Build the written record

Each affected resident should send their own email or maintenance request about what they personally saw or experienced. Include the date, time, exact place, photos, and how it affected you. Ask what will be fixed or changed, by when, and ask management to preserve relevant camera footage and access records. Keep the ticket and reply.

Multiple written reports from different residents are harder to dismiss.

Choose the outside route

CITY CODE ENFORCEMENT

After you report an unresolved condition to management, City Code can create an independent record and decide whether standards apply. Examples: suspected unsafe electrical wiring, serious structural or plumbing problems, mold, unpermitted work, or another health or safety hazard.

619-691-5280



CITY ATTORNEY: NEIGHBORHOOD PROTECTION UNIT

For a persistent nuisance, quality-of-life, or public-safety problem not resolved through ordinary management, Code Enforcement, or police routes. It coordinates with City departments; it is not emergency help or personal legal advice.

619-691-5099
CityProsecutor@chulavistaca.gov



General information—not legal advice. A report, ticket, or referral is not proof of a violation or correction.